

Ngaahi fetu'utaki tefitó & fakamatala ki he me'a fakatu'upakeé



Taila 'a e **111** ki ha ngaahi me'a fakatu'upakē 'e ala hoko ai ha fakatu'utāmaki lahi, vave pe tu'unuku mai ki ha mo'ui pe 'api pea kole 'a e Police, Fire pe Ambulance.

* Kapau 'e faingata'a ho'o fanongo pe lea 'i he telefoní, lēsisita ke ngāue'aki 'a e **111 TXT**; sēvesi ki hono ngāue'aki 'o e text 'i ha me'a fakatu'upakē 'i he police.govt.nz/111-txt/how-register-111-txt

* Ki ha tokoni fakavavevave 'i tahi, fetu'utaki ki he Coastguard Marine Assistance 'i he **VHF Channel 16**.



Auckland Emergency Management

Taila 'a e 0800 222 200

aucklandemergencymanagement.org.nz

aeminfo@aucklandcouncil.govt.nz

Mītia fakasōsialé:

[@aklcdem](https://www.facebook.com/aklcdem)

[@AucklandCDEM](https://twitter.com/AucklandCDEM)

Taila 'a e (09) 301 0101 ki he Auckland Council

aucklandcouncil.govt.nz



Ngaahi Kautaha Lētió ki he fakamatala fekau'aki mo e me'a 'oku hoko fakatu'upakeé

- [Radio New Zealand 756 AM pe 101.4 FM](#)
- [Newstalk ZB 89.4 FM](#)
- [The Hits 97.4 FM](#)
- [More FM 91.8 FM](#)
- [Radio Samoa 1593 AM](#)
- [Radio Waatea 603 AM](#)
- [Radio Spice 88 FM](#)
- [Humm 104.2 FM](#)
- [Radio Tarana 1386 AM](#)
- [Planet FM 104.6 FM](#)
- [Pacific Media Network 531 AM](#)
- [New Zealand Chinese Radio 90.6 FM](#)
- [Radio Tama-Ohi 87.7 FM](#)

Lipooti ha palopalema

Kapau 'oku 'i ai ha fakatu'utāmaki ki ha mo'ui taila 'a e 111.



'Uhilá

Ki he taimi 'oku mate ai mo hoko ha palopalema ki he 'Uhila 'a e Vector, lipooti 'i he 'initanetí 'i he vector.co.nz/personal/outages-faults. Ki he taimi 'oku mate ai mo hoko ha palopalema ki he 'uhila 'a e Counties Energy, lipooti 'i he 'initanetí 'i he countiesenergy.co.nz/outages/report-an-outage-on-our-network/



Kasá (gas)

Kapau te ke nāmu'i ha kasa pe nanamu 'oku kona (toxic fumes) taila 'i he taimi pē ko iá 'a e 111 Fire and Emergency NZ. Te ke toe lava foki 'o fetu'utaki hangatonu ki ho'o kautaha kasá:

Vector Gas **0800 764 764** | Counties Energy **0800 100 102**



'Initanetí

Ke lipooti ha palopalema 'i ho'o fehokotaki ki he 'initanetí (broadband), fetu'utaki ki ho'o kautahá. Ke siofi 'a e ngaahi fehokotaki ki he 'initanetí 'oku motuhiá 'i hono taimi totonú vakai ki he chorus.co.nz/outages



Tāfeá

Ke lipooti ha tāfeá ki he Auckland Council telefoni ki he **(09) 301 0101**.



Ma'u'anga vai mo e vai 'ulí (wastewater)

Ke lipooti ha palopalema, fetu'utaki ki he Watercare 'i he Live Chat 'i he watercare.co.nz pe telefoni ki he **(09) 442 2222** mo lomi'i 'a e **1**. Ki ha ngaahi motuhia pe palopalema vakai ki he watercare.co.nz/Faults-outages/Current-outages-and-upcoming-shutdowns



'Ulu'akau kuo holó pe vevé

Ke lipooti ha 'ulu'akau kuo holo pe veve, vakai ki he me'angāue 'Report a Problem' 'a e Auckland Council. aucklandcouncil.govt.nz/report-problem/Pages/report-a-problem.aspx



Ngaahi Halá

Ke lipooti ha palopalema fakavavevave 'i he State Highway, telefoni ki he NZ Transport Agency Waka Kotahi 'i he **0800 44 44 49**. Ke lipooti ha palopalema 'oku 'ikai fakavavevave, vakai ki he nzta.govt.nz/contact-us/email-us/state-highway-issue-or-feedback

Ke lipooti ha palopalema fakavavevave 'i he hala lalahi (arterial) 'i Auckland, telefoni ki he Auckland Transport 'i he **(09) 355 3553**. Ke lipooti ha palopalema 'oku 'ikai fakavavevave, 'alu ki he uepisaiti 'a e Auckland Transport contact.at.govt.nz. Ma'u atu 'a e palani ki he fefononga'aki 'a e NZ Transport Agency's Waka Kotahi 'i he journeys.nzta.govt.nz/journey-planner ke sio ai ki he ngaahi uesia 'oku hoko 'i he State Highways.

'Ilo ki he ngaahi hala 'oku monomono mo usesia 'a e Auckland Transport's 'i he at.govt.nz/projects-initiatives/roadworks-and-disruptions ke sio ai ki he ngaahi hala lalahi 'oku uesiá.

Ngaahi ngāue ki he me'a fakatu'upakeé

Fakahoko 'a e
Palani Faka'api
(Household
Plan) 'a ho'o
fāmilí ki he me'a
fakatu'upakeé.

**KAPAU 'OKÚ
KE MALU MO
HAO 'I 'API**

**Kapau 'e ala hoko ha fakatu'utāmaki
ki ha mo'ui, taila 'a e 111.**

**KAPAU 'OKU 'IKAI
KE KE MALU MO
HAO 'I 'API**

✓ Nofo 'i 'api.

✓ Faka'aonga'i ho'o ngaahi koloa ki he me'a
fakatu'upakeé.

✓ 'Ilo ki he me'a 'oku hokó meí he ngaahi
ma'u'anga fakamatala faka'ofisialé:

- Auckland Emergency Management 🌐 📱 📞
- National Emergency Management
Agency 🌐 📱 📞
- Ngaahi kautaha lētioó
(RNZ, Newstalk, The Hits, MoreFM)
- Met Service 🌐 📱 & app.
- GeoNet 🌐 📱 & app.

✓ Vakai'i ho ngaahi kaungā'apí mo e ni'ihí ofi atú.

✓ Hokohoko atu ho'o fetu'utaki mo ho fāmilí
mo e ngaahi kaungāme'á.

**Ngāue'aki 'a e text pe mītia fakasōsialé,
faka'ata'atā 'a e ngaahi laini telefoní ma'á e kakai
'oku nau fiema'u ha tokoni fakavavevavé.**

✓ To'o ho'o kato to'oto'ó (grap bag).

✓ Faka'aonga'i ho'o ngaahi halanga
ki he fetukutukú.

✓ Kapau 'e lava, nofo mo e fāmilí
mo e ngaahi kaungāme'á 'oku
nau malu mo hao pe 'alu ki he
Community Emergency Hub/
Civil Defence Centre ofi taha
atu kia koé. Vakai'i 'a e ngaahi
kautaha lētioó pe uepisaiti/mītia
sōsiale 'a e Auckland Emergency
Management ke vakai'i 'a e
ngaahi feitu'u 'oku ngāué.

Telefoni ki he kau
fakatonulea 'oku 'atā
atu 'i he ngaahi Civil
Defence Center.



**'Oua 'e tatali ki he ngaahi sēvesi ki
he me'a fakatu'upakeé ke nau toki
talaatu kiate koe ke ke fetukutuku.**



**'Okú ke fie ngāue 'ofa lolotonga 'o ha me'a
fakatu'upakē?**

Fetu'utaki ki he Community Emergency Hub 'i ho feitu'ú pe
vakai ki he uepisaiti 'a e Auckland Emergency Management ki
he ngaahi faingamālie fekau'aki mo e ngāue 'ofá.



Ngaahi Civil Defence Centres ‘e ala tu‘u ‘i he ‘ēlia Franklin

*Vakai‘i ‘a e feitu‘u ‘oku ngāue kimu‘a ke ke ‘alu ki ha Civil Defence Centre

Feitu‘ú	Ngaahi sēvesi ‘oku fakahoko atu	Me‘a ‘oku Ma‘u atu
Alfriston Hall 300 Mill Road, Takanini	• nofo‘anga, me‘akai mo e inu • ma‘u atu ‘o e fakamatalá	• falemālōlō ‘oku faingofua hono faka‘aonga‘i • faingofua ki he salote teketeke
Whitford Community Hall 1 Whitford-Maraetai Road, Whitford	• nofo‘anga, me‘akai mo e inu • ma‘u atu ‘o e fakamatalá	• falemālōlō ‘oku faingofua hono faka‘aonga‘i • faingofua ki he salote teketeke
Clevedon Community Hall 1 Papakura - Clevedon Road, Clevedon	• nofo‘anga, me‘akai mo e inu • ma‘u atu ‘o e fakamatalá	• falemālōlō ‘oku faingofua hono faka‘aonga‘i • faingofua ki he salote teketeke
Pukekohe Pool and Leisure Centre 29 Franklin Road, Pukekohe	• nofo‘anga, me‘akai mo e inu • ma‘u atu ‘o e fakamatalá	• falemālōlō ‘oku faingofua hono faka‘aonga‘i • faingofua ki he salote teketeke
Pukekohe War Memorial Hall 23 Massey Road, Pukekohe	• nofo‘anga, me‘akai mo e inu • ma‘u atu ‘o e fakamatalá	• ‘Ikai ke faingofua hono faka‘aonga‘i
Waiuku Community Hall 8 King Street, Waiuku	• nofo‘anga, me‘akai mo e inu • ma‘u atu ‘o e fakamatalá	• falemālōlō ‘oku faingofua hono faka‘aonga‘i • faingofua ki he salote teketeke
Beachlands War Memorial Hall 49 Wakelin Road, Beachlands	• nofo‘anga, me‘akai mo e inu • ma‘u atu ‘o e fakamatalá	• falemālōlō ‘oku faingofua hono faka‘aonga‘i • faingofua ki he salote teketeke

Marae ‘i he ‘ēlia Franklin local board

Feitu‘ú	Ngaahi fakaikiiki ki he fetu‘utaki
Nga Hau E Wha O Pukekohe Marae , 88 Beatty Road, Pukekohe	facebook.com/@NHEWMarae

Ngaahi Community Emergency Hubs ‘e ala tu‘u ‘i Franklin mo e ‘ēlia takataki ‘i ai

*Kātaki ‘o vakai‘i pe ‘oku nau ngāue kimu‘a ke fetukutuku ki he ngaahi Community Emergency Hubs ko ‘eni

Feitu‘ú	Ngaahi fakaikiiki ki he fetu‘utaki
Pohutukawa Community Coast Response Team , 36 Bell Road, Beachlands	facebook.com/pohutukawacoastcrt
Orere Community and Boating Club , Orere Point Library located at 52 Howard Road, Orere Point	orerepoint.com/
Buckland Community Group , 18 Logan Road, Buckland	bucklandhall.nz info@bucklandhall.nz
Pukekohe Community Action , 43 Queen Street, Pukekohe	facebook.com/pukekohecommunity
Paerata Community Group , 1022 Paerata Road, Paerata	lebaker@gmail.com
St Patricks Catholic Church , 119-129 Sneddon Street, Pukekohe	facebook.com/StPatsPukekohe Telefoni: (09) 238 6641
Hunua, Ararimu, Paparimu Valley Residents Association (HAPVRA) , 2314 Hunua Road, Hunua	hapvra.nz/ facebook.com/HAPVRA/
Paparimu Community Group , Paparimu Hall, 3 Matheson Road, Paparimu	sarahmckball@gmail.com
Bombay Community Group , 30 Paparata Road, Bombay	bombaycommunitygroup@gmail.com
Kawakawa Bay Community Association , 9 Kawakawa Orere Road, Kawakawa Bay	kawakawabay.com/community-association kbbwhispers@gmail.com
Pollok Community Hall & Emergency Hub , Pollok Hall, 4 Cemetery Road, Pollok	pollokhall@gmail.com

Ngaahi Community Emergency Hubs ‘oku tu‘u ‘i Waikato

*‘E ala ofi ange ‘a e ngaahi Community Emergency Hubs ‘oku tu‘u ‘i Waikato ki ha kakai ‘e ni‘ihi ‘oku nofo ‘i Franklin. Kātaki ‘o vakai‘i pe ‘oku nau ngāue kimu‘a ke fetukutuku ki he ngaahi Community Emergency Hubs ko ‘eni

Feitu‘ú	Ngaahi fakaikiiki ki he fetu‘utaki
Tuakau Emergency Services Charitable Trust 69 George Street, Tuakau	facebook.com/TuakauEmergencyServicesCharitableTrust

Ngaahi fale'i 'aonga ke mateuteu ai ki ha me'a fakatu'upakē



'Ilo'i ho'o ngaahi me'a 'e ala fakatupunga ai ha fakatu'utāmaki. Vakai'i ki he Auckland Emergency Management 'enau [Hazard Viewer](#) ki ho 'apí, ngāue'angá & 'apiakó.



'Ilo'i 'a e feituu te ke lava 'o 'alu ki a'í kapau 'e fiema'u ke ke fetukutuku. Palani'i ho ngaahi halanga ki he fetukutukú.



Fa'u ha [palani faka'api](#), 'o kau ai 'a e fetukutukú.



Teuteu'i ha [kato to'oto'o](#) na'a fiema'u ke ke fetukutuku.



Tauhi ha [ngaahi koloa ki ha me'a fakatu'upakeé](#) 'i ho 'apí mo e kaá.



Mateuteu mo ho'o komiuniti'i pea 'ilo'i 'a e palani 'a ho'o komiuniti'i ki he me'a fakatu'upakeé.



Tauhi ha pa'anga talifaki. Vakai'i ho'o malu'i pea tauhi mo ha ngaahi tatau faka'ilekitulōnika & pepa.



'Ilo'i ho ngaahi kaungā'apí pea mou fetokanga'aki.



Ngāue ke mateuteu ho'o poloka kekelelé (lifestyle block) pe faamá.



Ngāue ke mateuteu ho'o pisinisi.



Vakai ki he [getready.govt.nz](#) ki ha fale'i lahi ange ki he founa ke mateuteu ai.



Lau 'a e Palani ki he Mateuteu mo Ngāue Atu ki ha Me'a Fakatu'upakē 'a e Local Board 'i ho feitu'ú ke 'ilo ha ngaahi fale'i ki hono fakasi'isi'i 'o ha fakatu'utāmaki 'e ala hoko, mateuteu, ngāue atú mo e fakaakeaké.



Ki ha fakamatala lahi ange fekau'aki mo hono fakasi'isi'i ha ngaahi me'a 'e ala hoko ai ha fakatu'utāmaki, mateuteu ki ha me'a fakatu'upakeé, ngāue atú mo e fakaakeaké vakai ki he [aucklandemergencymanagement.govt.nz](#)