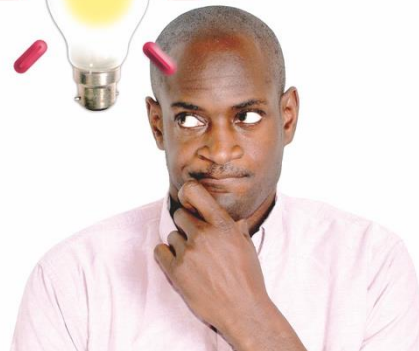


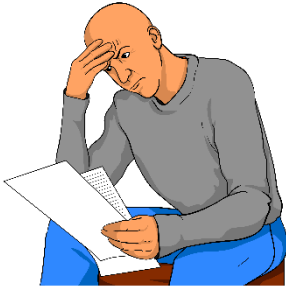


Information about what to do in an emergency in Tāmaki Makaurau Auckland



Published: February 2025

Before you start



This information may upset some people when they are reading it.



If you are upset after reading this document you can talk to your:

- whānau / family
- friends.

NEED TO TALK?



**free call or text
any time**

You can also contact Need to Talk by:

- calling 1737
- texting 1737



It does not cost any money to call / text 1737.

What you will find in here

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What this Easy Read is about



This Easy Read is from Auckland Emergency Management.



Auckland Emergency Management is part of Auckland Council.



Auckland Emergency Management works to make sure everyone in Tāmaki Makaurau Auckland:

- knows what to do in an **emergency**
- is safe in an emergency
- can put things right after an emergency.





An **emergency** is when something dangerous happens that can put people at risk.

An emergency can be things like:

- a flood
- an earthquake
- a pandemic which is when a lot of people get very sick very quickly.

When an emergency happens everyone needs to act quickly so they can stay safe.

This Easy Read has information about what to do if there is an emergency in Tāmaki Makaurau Auckland.

Top tips



The next page has some tips about how to get ready for an emergency.



There will be more information about the tips on the following pages.



Some of the tips have **QR codes** beside them.

QR codes are a way of sharing links to websites.



There is an Easy Read about how to use QR codes at:

<https://tinyurl.com/2nrv7h5d>

Top tips to get ready for an emergency



Know your hazards. Check Auckland Emergency Management's [Hazard Viewer](#) for your whare/home, work & school.



Learn where you can go if you need to evacuate. Plan your evacuation routes.



Create a [household plan](#), including evacuation.



Prepare a [grab bag](#) in case you have to evacuate.



Keep [emergency supplies](#) in your whare/home and car.



Get ready with your community and know your community's emergency plan.



Keep spare cash. Check your insurance and keep electronic & hard copies.



Know your neighbours and look out for each other.



Get your lifestyle block or farm ready



Get your business ready.



Visit getready.govt.nz for further tips on how to get ready.



Read your Local Board Emergency Readiness and Response Plan for tips on risk reduction, readiness, response and recovery.



For further information on reducing hazards, emergency readiness, response and recovery visit aucklandemergencymanagement.govt.nz



A **hazard** is something that could do a lot of harm like:

- an earthquake
- a flood.

Evacuate means to:

- leave somewhere that is not safe
- and**
- go to somewhere that is safe.



Emergency supplies are things you keep in your home to use when there is an emergency.

Emergency supplies can be things like:

- water
- food
- a torch.

A **grab bag** is a bag of things to take with you if you need to evacuate.

Grab bags can have things like:

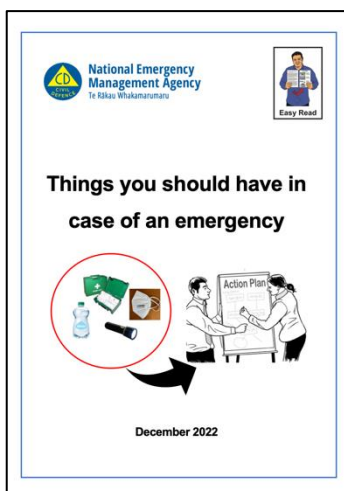
- sturdy / strong shoes
- warm clothes
- medicine you might need.



It is a good idea to get your emergency supplies / grab bag together when there is not an emergency happening.



You might not have time to find everything when there is an emergency.



There is more information about emergency supplies / grab bags in the Easy Read:

Things you should have in case of an emergency



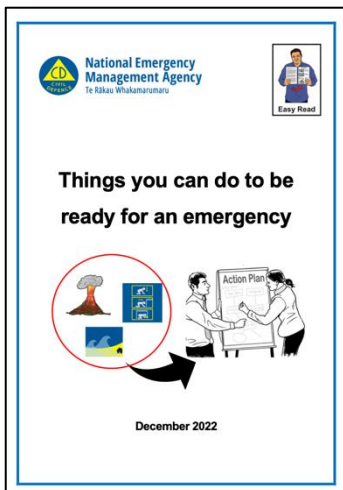
You can find this Easy Read at:

<https://tinyurl.com/yc5tt895>

Get ready for an emergency



There are lots of things you can do to get ready for an emergency.



You can find information about getting ready for an emergency in the Easy Read:

Things you can do to be ready for an emergency

<https://tinyurl.com/yw7y9wwy>

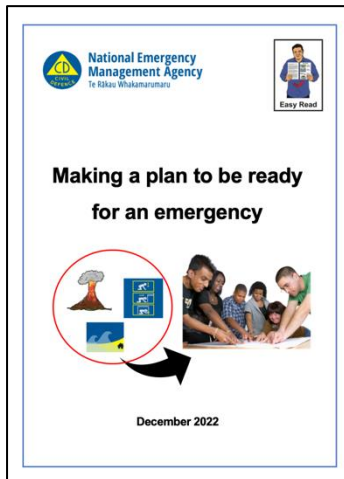


It is a good idea to make a household plan so that everyone in your house knows what to do in an emergency.



You can talk about what to do in an emergency with:

- your whānau / family
- the people you live with
- your carers / support workers.



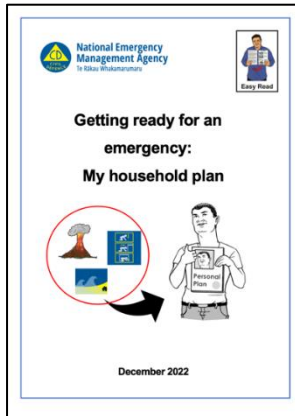
You can find more about making a household plan in the Easy Read:

Making a plan to be ready for an emergency

You can find this Easy Read at:

<https://tinyurl.com/bdfkc9be>





There is also an Easy Read form you can use to make a household plan at:

<https://tinyurl.com/4pafy2cu>

You can print the form and fill it out with:



- your whānau / family
- the people you live with
- your carers / support workers.



What to do in an emergency



The Get Ready website has Easy Read information about what to do in lots of different emergencies.



You can find the Easy Read on the Get Ready **website** is at:

<https://tinyurl.com/mrzvaeuh>



In an emergency you will have to decide if it is safer to:

- stay at home / where you are
- evacuate to somewhere else.



Use a phone to call **111** if someone is:

- badly hurt
- in danger.



You can use your household plan to support you to decide what to do.

If you are safe to stay at home you should:



- use your emergency supplies
- check on your neighbours / people nearby
- stay in touch with your:
 - whānau / family
 - friends.

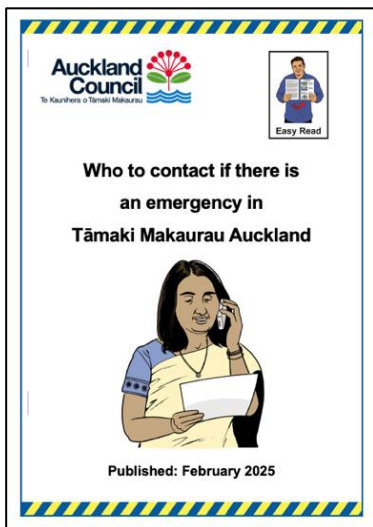




You can get information about what is happening in an emergency from Auckland Emergency Management.



Information about how to get in touch with Auckland Emergency Management is at the end of this Easy Read.



There is an Easy Read document about where to get information in an emergency called:

Who to contact if there is an emergency in Tāmaki Makaurau Auckland:



You can find the Easy Read online at:

www.aem.govt.nz/alternate-formats



If you decide to evacuate you should take your grab bag with you.

When you evacuate you could go and stay with someone like a:



- whānau / family member
- friend.



If you do not have a safe place to evacuate to you can go to a **civil defence centre / community emergency hub**.



A **civil defence centre / community emergency hub** is a place where people who have evacuated can go to support each other.



You do not have to pay money to go to a civil defence centre / community emergency hub.



Civil defence centres / community emergency hubs are usually in places like:

- schools
- community centres.



Auckland Emergency Management has information about civil defence centres / community emergency hubs.



Use this **QR code** to find a map of civil defence centres that might be open in Tāmaki Makaurau Auckland.



You can also find the map of civil defence centres online at:

www.aem.govt.nz/cdc

Contact information for Auckland Emergency Management



In an emergency you can **phone**
Auckland Emergency Management
on:

0800 222 200



It does not cost money to call this
number.



The Auckland Emergency
Management **website** is at:

www.aem.govt.nz



The website is not in Easy Read.



You can **email** Auckland Emergency Management at:

aeminfo@aucklandcouncil.govt.nz



You can also find Auckland Emergency Management on social media by looking up:



- X / Twitter at:

[@AucklandCDEM](https://twitter.com/AucklandCDEM)

- Facebook at:



[Auckland Emergency Management](https://www.facebook.com/AucklandEmergencyManagement)



This information has been written by Auckland Emergency Management.



It has been translated into Easy Read by the Make it Easy Kia Māmā Mai service of People First New Zealand Ngā Tāngata Tuatahi.



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