

Ngaahi fetu'utaki tefitó & fakamatala ki he me'a fakatu'upakeé



Taila 'a e **111** ki ha ngaahi me'a fakatu'upakē 'e ala hoko ai ha fakatu'utāmaki lahi, vave pe tu'unuku mai ki ha mo'ui pe 'api pea kole 'a e Police, Fire pe Ambulance.

* Kapau 'e faingata'a ho'o fanongo pe lea 'i he telefoni, lēsisita ke ngāue'aki 'a e **111 TXT**, sēvesi ki hono ngāue'aki 'o e text 'i ha me'a fakatu'upakē 'i he [police.govt.nz/111-txt/how-register-111-txt](https://www.police.govt.nz/111-txt/how-register-111-txt)

* Ki ha tokoni fakavavevave 'i tahi, fetu'utaki ki he Coastguard Marine Assistance 'i he **VHF Channel 16**.



Auckland Emergency Management

Taila 'a e 0800 222 200

[aucklandemergencymanagement.org.nz](https://www.aucklandemergencymanagement.org.nz)

aeminfo@aucklandcouncil.govt.nz

Mītia fakasōsialé:

[@aklcdem](https://www.facebook.com/aklcdem)

[@AucklandCDEM](https://twitter.com/AucklandCDEM)

Taila 'a e (09) 301 0101 ki he Auckland Council

[aucklandcouncil.govt.nz](https://www.aucklandcouncil.govt.nz)

Lipooti ha palopalema

Kapau 'oku 'i ai ha fakatu'utāmaki ki ha mo'ui taila 'a e 111.



'Uhila mo e kasa

Kapau te ke nāmū'i ha kasa, telefoni ki he **111** kole 'a e Fire. Ki he taimi 'oku mate ai e 'uhilá mo ha ngaahi maumau, telefoni ki he Vector 'i he **0800 764 764** pe lipooti 'i he 'initanetí [vector.co.nz/personal/outages-faults](https://www.vector.co.nz/personal/outages-faults). Toe lipooti foki 'a e ngaahi mate 'a e 'uhilá ki ho'o kautaha 'uhilá.



'Initanetí

Ke lipooti ha palopalema 'i ho'o fehokotaki ki he 'initanetí (broadband), fetu'utaki ki ho'o kautahá. Ke siofi 'a e ngaahi fehokotaki ki he 'initanetí 'oku motuhiá 'i hono taimi totonú vakai ki he [chorus.co.nz/outages](https://www.chorus.co.nz/outages)



Tāfeá

Ke lipooti ha tāfeá ki he Auckland Council telefoni ki he **(09) 301 0101**.



Ma'u'anga vaí mo e vai 'ulí (wastewater)

Ke lipooti ha palopalema, fetu'utaki ki he Watercare 'i he Live Chat 'i he [watercare.co.nz](https://www.watercare.co.nz) pe telefoni ki he **(09) 442 2222** mo lomi'i 'a e **1**. Ki ha ngaahi motuhia pe palopalema vakai ki he [watercare.co.nz/Faults-outages/Current-outages-and-upcoming-shutdowns](https://www.watercare.co.nz/Faults-outages/Current-outages-and-upcoming-shutdowns)



'Ulu'akau kuo holó pe vevé

Ke lipooti ha 'ulu'akau kuo holo pe veve, vakai ki he me'angāue 'Report a Problem' 'a e Auckland Council. [aucklandcouncil.govt.nz/report-problem/Pages/report-a-problem.aspx](https://www.aucklandcouncil.govt.nz/report-problem/Pages/report-a-problem.aspx)



Ngaahi Halá

Ke lipooti ha palopalema fakavavevave 'i he State Highway, telefoni ki he NZ Transport Agency Waka Kotahi 'i he **0800 44 44 49**. Ke lipooti ha palopalema 'oku 'ikai fakavavevave, vakai ki he [nzta.govt.nz/contact-us/email-us/state-highway-issue-or-feedback](https://www.nzta.govt.nz/contact-us/email-us/state-highway-issue-or-feedback)

Ke lipooti ha palopalema fakavavevave 'i he hala lalahi (arterial) 'i Auckland, telefoni ki he Auckland Transport 'i he **(09) 355 3553**. Ke lipooti ha palopalema 'oku 'ikai fakavavevave, 'alu ki he uepisaiti 'a e Auckland Transport [contact.at.govt.nz](https://www.contact.at.govt.nz). Ma'u atu 'a e palani ki he fefononga'aki 'a e NZ Transport Agency's Waka Kotahi 'i he [journeys.nzta.govt.nz/journey-planner](https://www.journeys.nzta.govt.nz/journey-planner) ke sio ai ki he ngaahi uesia 'oku hoko 'i he State Highways.

'Ilo ki he ngaahi hala 'oku monomono mo uesia 'a e Auckland Transport's 'i he [at.govt.nz/projects-initiatives/roadworks-and-disruptions](https://www.at.govt.nz/projects-initiatives/roadworks-and-disruptions) ke sio ai ki he ngaahi hala lalahi 'oku uesia.



Ngaahi Kautaha Lētió ki he fakamatala fekau'aki mo e me'a 'oku hoko fakatu'upakeé

- [Radio New Zealand 756 AM pe 101.4 FM](#)
- [Newstalk ZB 89.4 FM](#)
- [The Hits 97.4 FM](#)
- [More FM 91.8 FM](#)
- [Radio Samoa 1593 AM](#)
- [Radio Waatea 603 AM](#)
- [Radio Spice 88 FM](#)
- [Humm 104.2 FM](#)
- [Radio Tarana 1386 AM](#)
- [Planet FM 104.6 FM](#)
- [Pacific Media Network 531 AM](#)
- [New Zealand Chinese Radio 90.6 FM](#)
- [Radio Tama-Ohi 87.7 FM](#)



Ngaahi kiliniki ki he fakatu'utāmaki mo e faito'o fakavavevavé

- [White Cross - Lunn Ave Urgent Care and GP](#), 110 Lunn Avenue, Mount Wellington, Auckland 1072 | **(09) 570 8899** ngāue 'i he 8 pongipongi- 8 efiāfi, 'aho 'e 7 'i he uike lunnave@whitecross.co.nz | [whitecross.co.nz/clinics/lunn-ave-urgent-care-and-gp](https://www.whitecross.co.nz/clinics/lunn-ave-urgent-care-and-gp)
- [White Cross Ascot 24/7](#), 90 Green Lane East, Remuera, Auckland | **(09) 520 9555** houa 'e 24, 'aho 'e 7 'i he uike ascot@whitecross.co.nz | [whitecross.co.nz/clinics/ascot-24-7-white-cross](https://www.whitecross.co.nz/clinics/ascot-24-7-white-cross)
- [OneHealth Accident & Medical Care](#), 122 Remuera Road, Remuera, Auckland **(09) 522 2800** | ngāue 'i he 8 pongipongi ki he 8 efiāfi, 'aho 'e 7 'i he uike | info@onehealthgp.co.nz nurse@onehealthgp.co.nz [onehealth.co.nz](https://www.onehealth.co.nz)

Ngaahi ngāue ki he me'a fakatu'upakeé

Fakahoko 'a e
Palani Faka'api
(Household
Plan) 'a ho'o
fāmilí ki he me'a
fakatu'upakeé.

**KAPAU 'OKÚ
KE MALU MO
HAO 'I 'API**

**Kapau 'e ala hoko ha fakatu'utāmaki
ki ha mo'ui, taila 'a e 111.**

**KAPAU 'OKU 'IKAI
KE KE MALU MO
HAO 'I 'API**

✓ Nofo 'i 'api.

✓ Faka'aonga'i ho'o ngaahi koloa ki he me'a
fakatu'upakeé.

✓ 'Ilo ki he me'a 'oku hokó meí he ngaahi
ma'u'anga fakamatala faka'ofisialé:

- Auckland Emergency Management 🌐 📱 📞
- National Emergency Management
Agency 🌐 📱 📞
- Ngaahi kautaha lētioó
(RNZ, Newstalk, The Hits, MoreFM)
- Met Service 🌐 📱 & app.
- GeoNet 🌐 📱 & app.

✓ Vakai'i ho ngaahi kaungā'apí mo e ni'ihí ofi atú.

✓ Hokohoko atu ho'o fetu'utaki mo ho fāmilí
mo e ngaahi kaungāme'á.

**Ngāue'aki 'a e text pe mītia fakasōsialé,
faka'ata'atā 'a e ngaahi laini telefoní ma'á e kakai
'oku nau fiema'u ha tokoni fakavavevavé.**

✓ To'o ho'o kato to'oto'ó (grap bag).

✓ Faka'aonga'i ho'o ngaahi halanga
ki he fetukutukú.

✓ Kapau 'e lava, nofo mo e fāmilí
mo e ngaahi kaungāme'á 'oku
nau malu mo hao pe 'alu ki he
Community Emergency Hub/
Civil Defence Centre ofi taha
atu kia koé. Vakai'i 'a e ngaahi
kautaha lētioó pe uepisaiti/mītia
sōsiale 'a e Auckland Emergency
Management ke vakai'i 'a e
ngaahi feitu'u 'oku ngāué.

Telefoni ki he kau
fakatonulea 'oku 'atā
atu 'i he ngaahi Civil
Defence Center.



**'Oua 'e tatali ki he ngaahi sēvesi ki
he me'a fakatu'upakeé ke nau toki
talaatu kiate koe ke ke fetukutuku.**



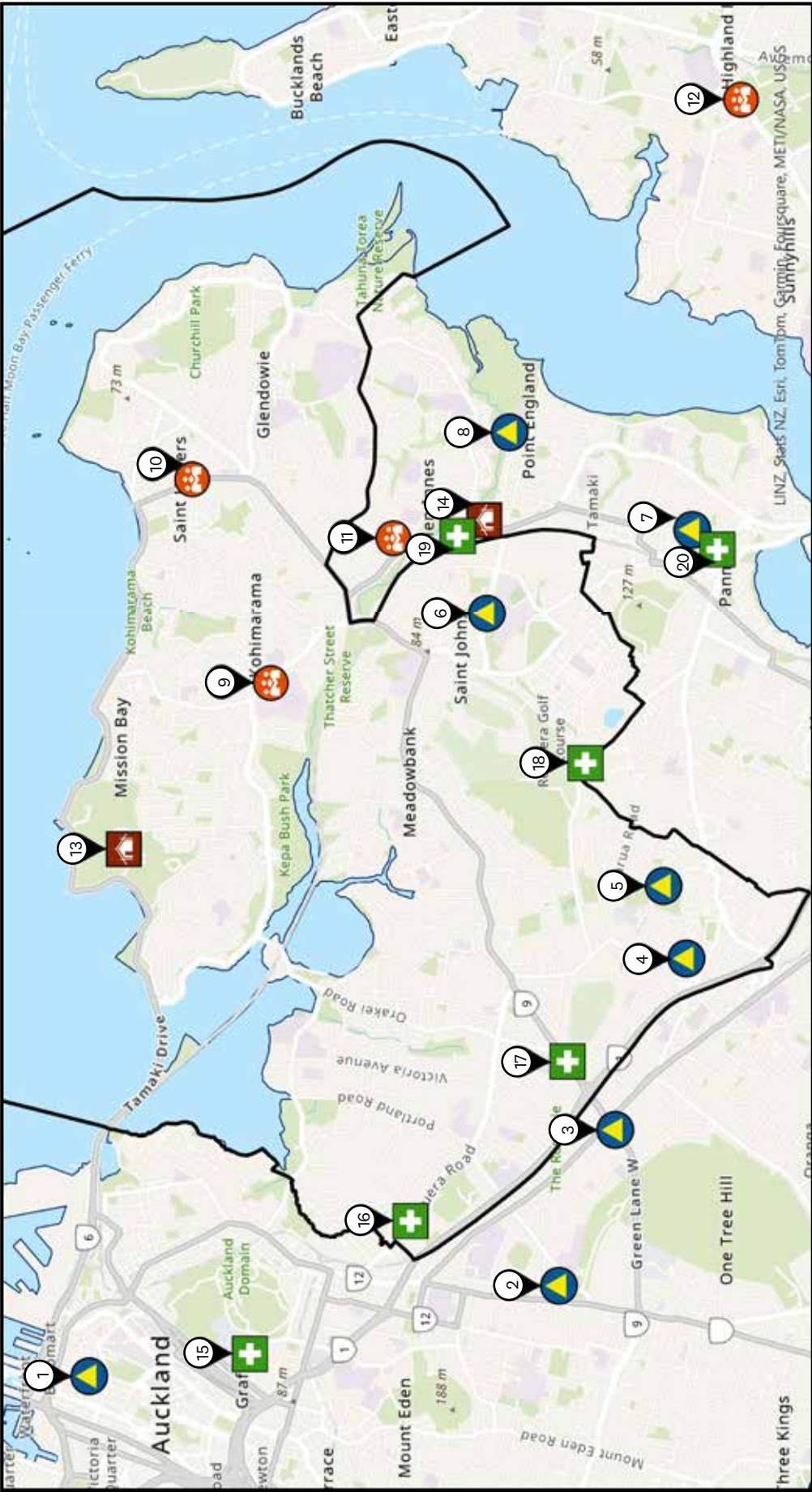
**'Okú ke fie ngāue 'ofa lolotonga 'o ha me'a
fakatu'upakē?**

Fetu'utaki ki he Community Emergency Hub 'i ho feitu'ú pe
vakai ki he uepisaiti 'a e Auckland Emergency Management ki
he ngaahi faingamālie fekau'aki mo e ngāue 'ofá.



Kapau ‘oku fiema’u ke ke fetukutuku

Kapau ‘e lava, nofo mo ha fāmili pe ngaahi kaungāme’a ‘oku nau malu mo haó. Pea toki vakai’i ‘i he ngaahi mītia fakasōsialé, uepisaití pe lētioó pe ko fē ‘a e ngaahi Civil Defence Centres pe Community Emergency Hubs ‘oku ngāué.



Civil Defence Centres	Community Emergency Hub	Marae	
① Ellen Melville Centre	⑦ Panmure Library & Hall	⑬ Ngāti Whātua Ōrākei Marae	⑰ White Cross Ascot 24/7
② Athol Syms Community Hall	⑧ Glen Innes Pool & Leisure Centre	⑭ Ruapōtaka Marae	⑱ White Cross Lunn Ave
③ Jack Dickey Community Hall	⑨ Barfoot and Thompson Stadium		⑲ Local Doctors Glen Innes - Urgent Care and GP
④ Ellerslie War Memorial Hall	⑩ St Heliers Church and Community Centre	Ngaahi Kiliniki ki he Fakatu'utāmaki mo e Faito'o Fakavavevavé	⑳ Tamaki Family Health Centre
⑤ Ellerslie Leisure Centre	⑪ Saint Pius X School	⑮ Auckland City Hospital Emergency Dept & Starship Childrens Hospital	
⑥ Colin Maiden Park	⑫ Trinity Methodist Church of Pakuranga	⑯ OneHealth Accident & Medical Care	



Mape ‘oku fakahaa’i ai ‘a e ngaahi feitu’u ke ma’u atu ai ha tokoni pe fetukutuku ki he feitu’u ‘o Ōrākei.

Ngaahi fale'i 'aonga ke mateuteu ai ki ha me'a fakatu'upakē



'Ilo'i ho'o ngaahi me'a 'e ala fakatupunga ai ha fakatu'utāmaki. Vakai'i ki he Auckland Emergency Management 'enau [Hazard Viewer](#) ki ho 'apí, ngāue'angá & 'apiakó.



'Ilo'i 'a e feituu te ke lava 'o 'alu ki a'í kapau 'e fiema'u ke ke fetukutuku. Palani'i ho ngaahi halanga ki he fetukutukú.



Fa'u ha [palani faka'api](#), 'o kau ai 'a e fetukutukú.



Teuteu'i ha [kato to'oto'o](#) na'a fiema'u ke ke fetukutuku.



Tauhi ha [ngaahi koloa ki ha me'a fakatu'upakeé](#) 'i ho 'apí mo e kaá.



Mateuteu mo ho'o komiuniti'i pea 'ilo'i 'a e palani 'a ho'o komiuniti'i ki he me'a fakatu'upakeé.



Tauhi ha pa'anga talifaki. Vakai'i ho'o malu'i pea tauhi mo ha ngaahi tatau faka'ilekitulōnika & pepa.



'Ilo'i ho ngaahi kaungā'apí pea mou fetokanga'aki.



Ngāue ke mateuteu ho'o poloka kekelelé (lifestyle block) pe faamá.



Ngāue ke mateuteu ho'o pisinisi.



Vakai ki he [getready.govt.nz](#) ki ha fale'i lahi ange ki he founa ke mateuteu ai.



Lau 'a e Palani ki he Mateuteu mo Ngāue Atu ki ha Me'a Fakatu'upakē 'a e Local Board 'i ho feitu'ú ke 'ilo ha ngaahi fale'i ki hono fakasi'isi'i 'o ha fakatu'utāmaki 'e ala hoko, mateuteu, ngāue atú mo e fakaakeaké.



Ki ha fakamatala lahi ange fekau'aki mo hono fakasi'isi'i ha ngaahi me'a 'e ala hoko ai ha fakatu'utāmaki, mateuteu ki ha me'a fakatu'upakeé, ngāue atú mo e fakaakeaké vakai ki he [aucklandemergencymanagement.govt.nz](#)