

**He mahere aumangea ā-hapori**

A community resilience plan for

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# **‘Tē tōia, tē haumatia Kia rite, kia mau’**

‘Nothing can be achieved without a plan,  
workforce, and a way of doing things.

Be prepared to take action.’



**Auckland  
Emergency  
Management**  
Tokonga Mate Ohotata o Tāmaki Makaurau



**Auckland  
Council**  
Te Kaunihera o Tāmaki Makaurau

## **Kua rite rānei tō hapori? | Is your community ready?**

When a disaster hits, the community may need to take care of itself for up to three days before assistance can arrive.

This Community Resilience Plan has been developed to ensure measures are in place to help the community look after itself.

## **Te take mō te mahere aumangea ā-hapori | The purpose of a community resilience plan**

- Help you to understand the hazards that exist in your community
- Let you know what level of risk these hazards pose to your community
- Help you to know what you can do to prepare yourself, and those who depend on you, to cope during an emergency
- Ensure you know the warning signals to evacuate, and where to evacuate to
- Help the community support each other without any immediate help from first responder agencies or Auckland Emergency Management

This is a digital document designed for you to be able to type into all text boxes. Please use the contents page to help you navigate through the different sections.



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## **He mahere aumangea ā-hapori | Community Resilience Plan**

**‘Tē tōia, tē haumatia**

**Kia rite, kia mau’**

‘Nothing can be achieved without a plan, workforce, and a way of doing things. Be prepared to take action.’ Alternatively check the [past hazard events page](#)

## **Tō tātou hapori | Our community**

## **Tā tātou mahere | Our plan**

Disaster resilience champions

*The people who will drive the outcome of the plan*

Plan updates

*The people who will maintain the plan*

*Boundaries*

*Define 'the community' (this may be a combination of suburbs or communities)*



## He mōrearea | Hazards

### Hazard history

What hazards have affected the community in the past?

*Use mātauranga/knowledge of previous hazards and/or emergency events that have affected the community.*

Hazard one:

Hazard two:

Hazard three:

Hazard four:

Hazard five:

## Te takatūnga | Preparedness

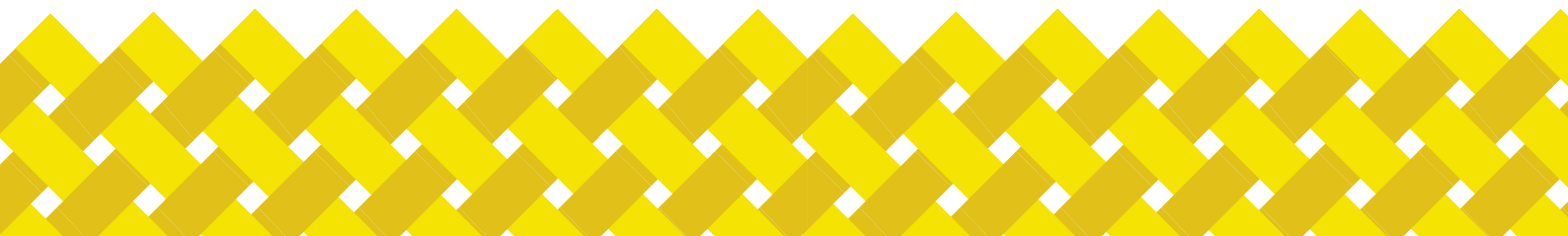
How will we ensure everyone is prepared in our community?

*Kia rite, kia mau – be prepared to take action*

Before

During

After



## Ngā whakaoho me ngā whakatūpato | Alerts and warning signals

Alerts and warnings for emergencies are issued to inform individuals to take a specific action. The action required is usually contained in the warning message, for example, **‘seek further information’** or **‘evacuate’**.

Auckland Emergency Management utilises a number of platforms to alert the public including:

- [Emergency mobile alerts](#)
- Social media (Facebook, Twitter, AEM website)
- Radio
- Television

### **Auckland Radio Station frequencies:**

National Radio – 101.4 FM or 756 AM

Newstalk ZB – 89.4 FM

The Hits – 97.4 FM

More FM – 91.8 FM

Radio Live – 100.6 FM or 702 AM





**For severe weather events:** the community are usually forewarned of severe weather events through weather reports/warnings issued by MetService – New Zealand’s national weather authority ([metservice.com](https://www.metservice.com)). It is important to stay updated on weather events, particularly if your community is susceptible to flooding.

**Red Cross Hazard app:** this is a free mobile app for Android or iOS, to help you identify hazards, reduce risks and stay informed when you need it most.

**For road conditions and closures:** [nzta.govt.nz](https://www.nzta.govt.nz)

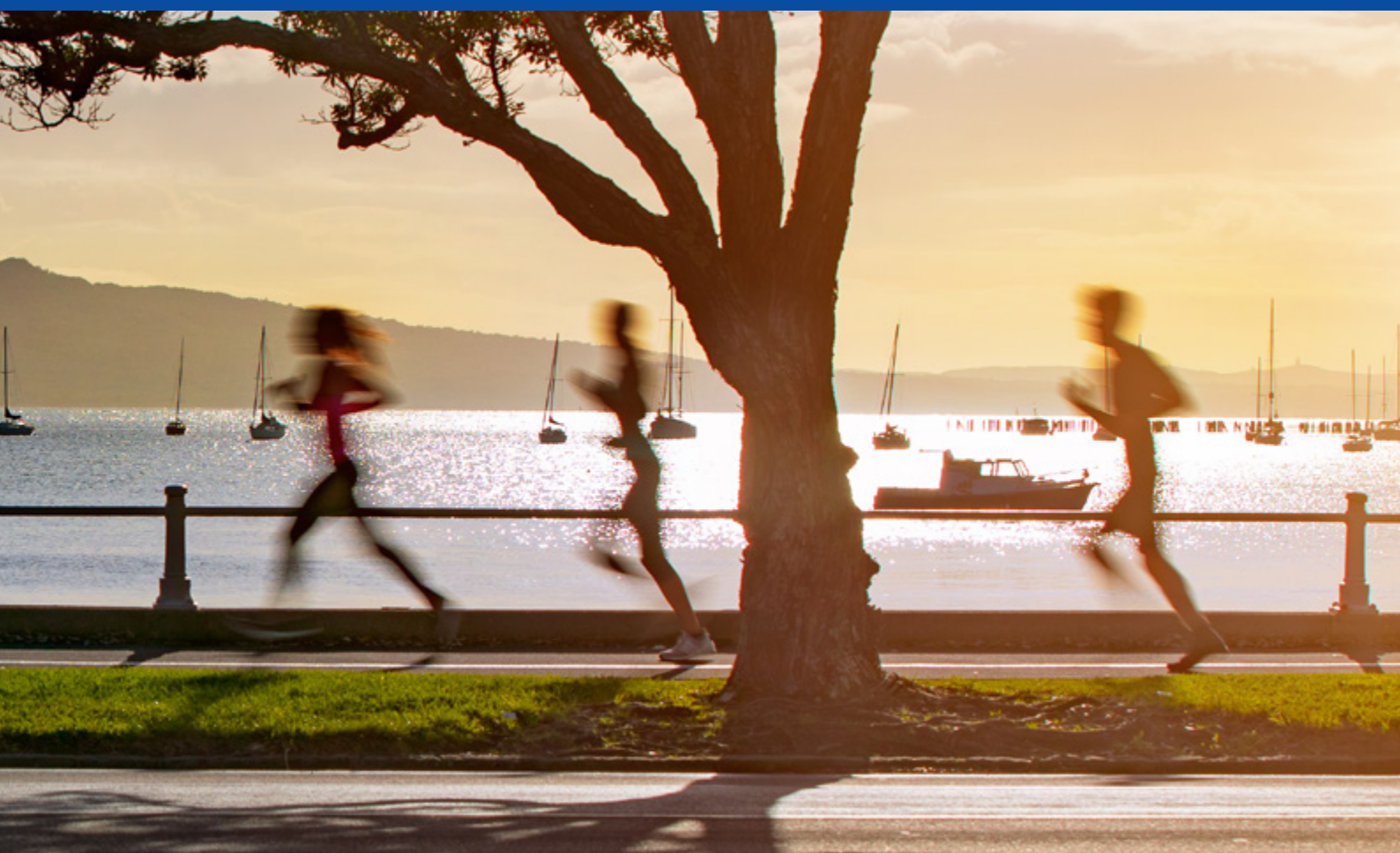
**Tsunami sirens:** there are tsunami sirens located in Rodney and Waitakere. For their locations, please check the [website](#).

**Emergency Mobile Alerts:** Emergency Mobile Alerts are messages about emergencies sent out by authorised emergency agencies to capable mobile phones. The alerts are designed to keep people safe and are broadcast to all capable phones.

The alerts are broadcast to all capable phones from targeted cell towers to areas affected by serious hazards and will only be sent when there is a serious threat to life, health or property and, in some cases, for test purposes.

**Informal warnings:** informal warnings may come from friends, whānau, colleagues, and other members of the public. This information may need to be verified by any of the methods above.

**Stay informed – listen to your local radio station or check the Auckland Emergency Management website and social media channels**



## He ara kē mō te whakawhiti kōrero | Alternative communications

How will you keep in contact with each other if the phone and/or power is disrupted? Are there any other local communication tools you could use? What are the organisations within your community that have access to communication?

*(E.g. Volunteer Fire Station, Coastguard, Surf Life Saving, amateur radio clubs, etc.).*

Method	Contact details

Radio stations

Station	Frequency

Wider community communications

*Notice boards with the latest information and community messaging will be located at:*

Poster poles

**He pokapū e arahina ana e te hapori | Community emergency hubs**

Community emergency hub one:

Location

Community emergency hub two:

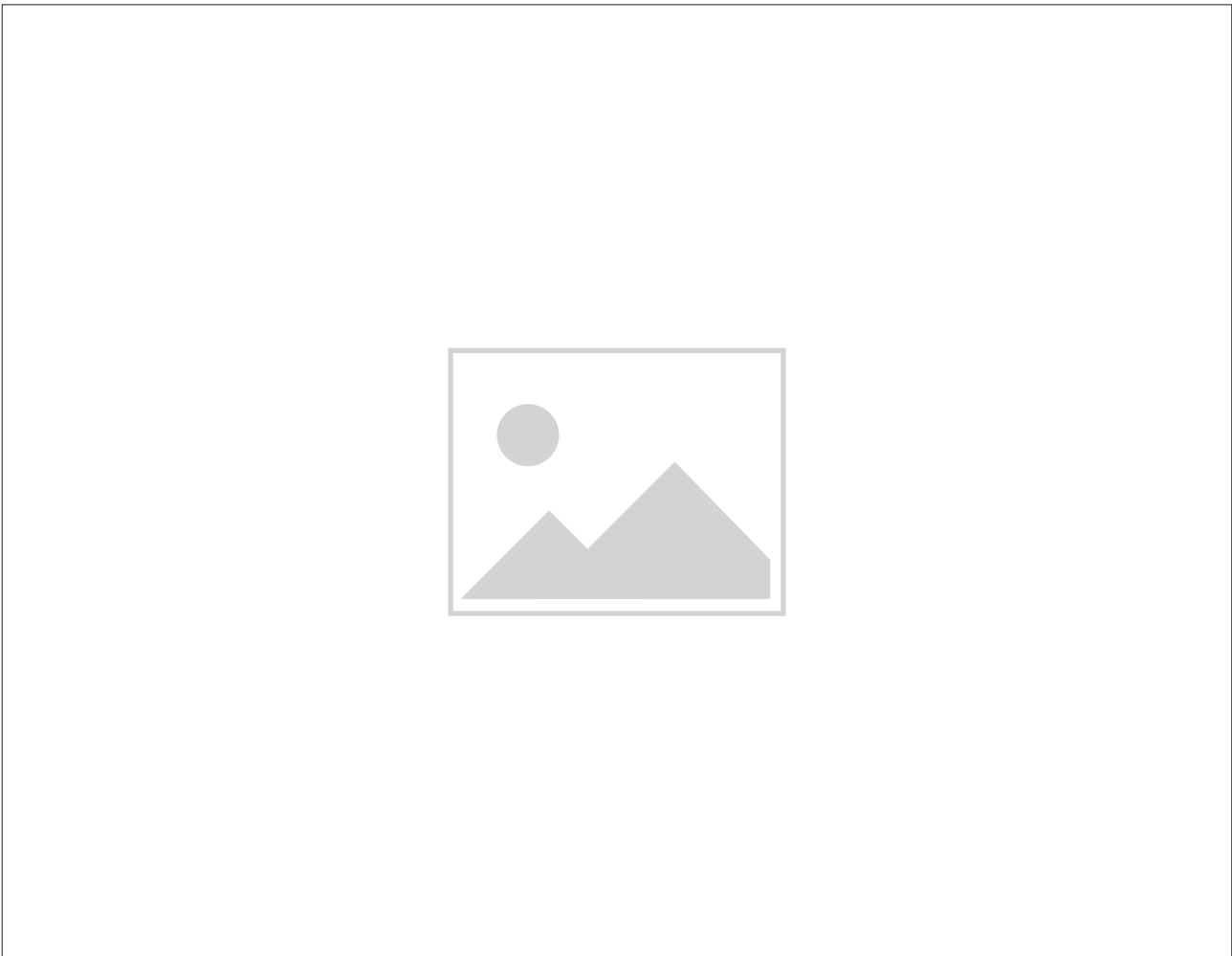
Location

Community emergency hub three:

Location

Community emergency hub four:

Location



## Ngā rōpū whakaraerae | Vulnerable groups

There may be vulnerable people/groups within your community. How will the community engage and support these groups to build their preparedness before or assist them during an emergency?



### **Auckland Emergency Management and First Responder Agencies**

During an emergency, the first responders are Fire, Police and St John Ambulance staff who are highly trained to respond in an emergency. They prioritise their response to where there is a risk to life or property.

First Responders and Auckland Emergency Management have standard operating procedures and agreements on how they will work together during an emergency.

It includes planning for evacuation, welfare of visitors, and enhanced alerting systems to manage and monitor risks.

### **Community-led response**

How will our community support one another when an emergency happens?

These are the instructions for members of the Community Resilience Group for initiating their pre-planned roles.

Arrange to meet at:

- Consider who might be affected and how
- Activate community warning systems (e.g. phone trees, notice boards, social media).
- Contact your local Emergency Coordination Centre at Auckland Council to inform them of the situation and the actions that have been undertaken

## **Sign-off procedure**

This Community Resilience Plan is community-driven and developed and owned by the community.

Plan champions







**Pepa Hāpiapia | Notes**

*Any additional information/notes.*



### Rau mahi | Action sheet

List any actions or tasks that the community would like to be involved with to build their resilience.

Project/task	Action and dates

### Ngā mahi ka whai ake | Next steps



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